

Alaska Airlines Missed Flight Policy

Alaska Airlines understands that travel itineraries can go awry, and hence has a concisely stated missed flight policy to enable passengers to address their concerns at the earliest possible.

Contact us +1-844-482-4806



General Policy

In the event that you miss a flight with Alaska Airlines, absolutely everything will be done to place you on the next available flight. If you already know that you are going to miss a flight, it is important for you to advise Alaska Airlines at the first possible moment. The majority of such problems can be avoided simply by coming to the airport at least two hours prior to the time of departure. However, if such problems cause you to miss a flight, this is what you should know:



Immediate Rebooking

Upon arrival within two hours from the time of departure, Alaska Airlines will rebook you on an alternative flight without charge, subject to space availability. If the flight being rebooked is already full, then you may be offered a standby seat on an alternative flight.



Fees and Fare Differences

In case of failing to show at the airport and inform in advance, a no-show may be charged, and your onward or return reservation may be considered null.

Fare Difference: Rebooking means that the fare difference between the original ticket and new flight accrues. This not only applies to all flights missed but to all voluntary same-day flight changes.



Uncontrollable Circumstances

If you have missed the flight for matters absolutely beyond your control, such as bad weather, a medical emergency, or some other highly exceptional circumstances, the airline still advises you to alert them through their customer service at the earliest possible time. In such cases, they can even waive fees and help with ticketing you on another flight without incurring further costs.



Travel Protection

If you've purchased trip protection or trip insurance, please contact them to determine if the missed flight is covered.

Alaska Airlines gives a grace period in day of flight confirmed changes and standby travel when you foresee there might be any possible changes concerning your travel.



Customer Service

All these directives, when understood and followed, will enable the passengers to take on the challenges of the missed flight with less difficulty and as little distraction as possible. For more help, please contact Alaska Airlines Customer Service for the full details. For more informations comtact us +1-844-482-4806



Thank you

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