

Changing from Office 365 to Office 2021

When [changing from Office 365 to Office 2021](#), one should install Office 2021 and you will get an “invalid product key” message, the problem might be that you already have Microsoft 365 or an Microsoft 365 Trial installed.

Upgrade recommendations

1. Make sure your computer meets the system requirements for the newest version of Office.
2. Run the Microsoft Office Setup program on a computer with an earlier version of Office installed.
3. If you uninstall office before installing the new version, your Office files will not be deleted.

Before you can install Office, you should remove Microsoft 365.

To do this,

1. Firstly, click on the Start button and type control panel.
2. After that, press Enter, and then click Uninstall a program.
3. Finally, select Microsoft 365 and click Uninstall

If you are still not able to change, we advise you to choose a [Technical Support](#) from us to help you better.

In addition, we give you assurance about your money and the service. If you like to see the procedure for a paid support, you may ask the [Tech available](#) online here on this page.

<https://www.winchatsupport.com/changing-from-office-365-to-office-2021/>